

QUEST Expanded Access

(QExA) is a new Medicaid program for seniors, 65 or older, and people of all ages with disabilities.

Starting on February 1, 2009, these clients will receive their healthcare services through a QExA health plan.

**Your health is important.
Choose a health plan that
meets your needs.**

Near the end of September 2008, we will send QExA clients a New Enrollment Packet. **Look for a bright yellow envelope.** It has information on QExA, the health plans, and how to choose your health plan.

**Take an important step
toward healthy long-term
living by choosing your
health plan**



It's easy to find out more about QExA. You can:

- ▶ CALL the toll-free Helpline at **1-866-928-1959**
Open 8 a.m. to 5 p.m., Monday – Friday
Toll-free TTY line **1-866-928-1958**
- ▶ Visit us on the Internet at:
www.qexa.org



QExA HAWAI'I

QUEST Expanded Access
for Healthy Long-Term Living

Sponsored by the State of Hawaii
Department of Human Services,
MED-QUEST Division

BRO2 08/08



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How to Choose your QExA Health Plan

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若需详细中文资料，请使用免费电话1-866-928-1959
寻取协助。

PARA SA KARAGDAGANG TANONG SA
TAGALOG, TAWAGAN PO LAMANG ANG
LIBRENG LINYANG PWEDENG TUMULONG SA
INYO DITO SA 1-866-928-1959

PARA DAGITI KAYAT TAYO A DAMAGEN TI
ILOCANO, AWAGAN LAENG DAYTOY LIBRE A
LINYA NGA MABALIN A MAKATULONG
KADATAYO IDIAY 1-866-928-1959

자세한 한국어 안내를 원하시면 수신자 부담 무료
안내전화 Helpline (1-866-928-1959번) 으로
전화주시기 바랍니다.

Step 1:

Learn About Your Choices

It's easy to learn about QExA and your health plan choices. To find out more you can:

Call us toll-free at **1-866-928-1959** and speak with an Enrollment Counselor. We are here to answer your questions and help you choose your health plan.

Attend a QExA meeting in your area. Enrollment Counselors will provide information on QExA and your choices. You can get all your questions answered and choose your health plan, too. Call us toll-free at **1-866-928-1959** to find a meeting near you.

Meet face-to-face with an Enrollment Counselor. To make an appointment call us toll-free at **1-866-928-1959**.

Step 2:

Choose Your Health Plan

With QExA, you will receive medical treatment through your health plan. This means you visit the doctors, hospitals, and care facilities that work with your health plan.

You will choose a doctor, called a Primary Care Provider (PCP), who will be responsible for your medical care. If you don't have a doctor, your health plan will help you find one.

Here are some questions to ask before you choose a health plan:

- ▶ Do you have doctors you want to continue to see?
- ▶ Do you have a hospital, care facility or pharmacy you want to use?

Call us toll-free at **1-866-928-1959** to find out which health plans they work with.

Look at your health plan choices and find the one that:

- ▶ Lets you stay with the doctors you use now.
- ▶ Provides the services you need.

There are two QExA health plans: **Evercare** and **'Ohana Health Plan**.

If you don't choose a health plan by December 1, 2008, one will be chosen for you.

Step 3:

Sign Up with Your Health Plan Choice

There are three ways to sign up with the health plan you choose:

Call the toll-free Helpline at **1-866-928-1959** and speak with an Enrollment Counselor. We are ready for your call and want to help you choose your health plan. TTY users call toll-free **1-866-928-1958**.

Send us the QExA CHOICE Form from your New Enrollment packet. Fill it out and mail it to us at:
**PO Box 135038
Honolulu, HI 96801**
Or fax it toll-free to:
1-866-928-7620

Meet with an Enrollment Counselor to choose your health plan. Call us toll-free at **1-866-928-1959** to find out more.