

What is QExA?

QExA is a new managed care program for seniors, 65 and older, and people of all ages with disabilities in Hawaii's Medicaid program.

Everyone in QExA will receive medical treatment through a health plan starting **February 1, 2009**.

You choose the health plan that is best for you.

The health plan helps you get the care you need from the doctors, hospitals and pharmacies participating in that health plan.

If you are eligible for QExA, you need to choose a health plan NOW.

If you do not choose a health plan, the Department of Human Services (DHS) will choose one for you.

Important dates to remember:

- ▶ **October 1, 2008** – You can begin to choose your health plan.
- ▶ **December 2, 2008** – If you do not choose a health plan, DHS will choose it for you.
- ▶ **February 1, 2009** – Everyone in QExA will begin receiving their Medicaid healthcare services through a health plan.

When you are ready to choose a health plan, you can:

- ▶ Fill out and send in the QExA Choice Form in your New Enrollment Packet.
- ▶ CALL the QExA Helpline and an Enrollment Counselor will help you.

Helpline Toll-Free 1-866-928-1959

Open 8 a.m. to 5 p.m. Monday – Friday

TTY Line Toll-Free **1-866-928-1958**

There are interpreters to assist you in many languages at no charge.



QExA HAWAI'I

QUEST Expanded Access
for Healthy Long-Term Living

Sponsored by the State of Hawaii
Department of Human Services
Med-QUEST Division

BRO4 09/08



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QExA: What Does It Mean for Me?

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www.qexa.org

若需详细中文资料, 请使用免费电话1-866-928-1959
寻取协助。

PARA SA KARAGDAGANG TANONG SA
TAGALOG, TAWAGAN PO LAMANG ANG
LIBRENG LINYANG PWEDENG TUMULONG SA
INYO DITO SA 1-866-928-1959

PARA DAGITI KAYAT TAYO A DAMAGEN TI
ILOCANO, AWAGAN LAENG DAYTOY LIBRE A
LINYA NGA MABALIN A MAKATULONG
KADATAYO IDIAY 1-866-928-1959

자세한 한국어 안내를 원하시면 수신자 부담 무료
안내전화 Helpline (1-866-928-1959번) 으로
전화주시기 바랍니다.

What is QExA managed care?

QExA managed care is a better way to obtain quality medical treatment.

You currently navigate the Medicaid system alone. In QExA:

- ▶ You will benefit, for the first time, from a comprehensive continuum of coordinated healthcare.
- ▶ You will be helped by a team of healthcare professionals, including Service Coordinators.
- ▶ You will have easy and timely access to primary care physicians and specialists.
- ▶ You will benefit from additional health services, including special programs for expanded home- and community-based care, diabetes, heart disease and more.

You will have no break in coverage when you move into QExA.

People who qualify for special QExA services:

- ▶ Clients with developmental or mental disabilities.
- ▶ Clients who receive mental health services from the Department of Health.

What are some extras in QExA?

- ▶ You choose a doctor to be your Primary Care Provider (PCP).
- ▶ You get regular check-ups and health assessments.
- ▶ You have access to healthcare 24 hours a day, 7 days a week.
- ▶ A Service Coordinator makes sure your health needs are met.

What are the QExA health plans?

There are two QExA health plans on Oahu, Kauai, Maui and the Big Island: Evercare and 'Ohana Health Plan.

Choose today so you can get the health plan you want.

	Hawaii (Big Island)	Kauai	Lanai	Maui	Molokai	Oahu
Evercare	●	●		●		●
'Ohana Health Plan	●	●	●	●	●	●

'Ohana Health Plan is the only health plan choice for Lanai and Molokai residents.

How do you choose a health plan?

It's easy to choose a health plan.

Send us the QExA Choice Form in your New Enrollment Packet. Fill it out and mail it to us at P.O. Box 135038, Honolulu, HI 96801. You can also fax it to us toll-free at 1-866-928-7620.

Call us toll-free at 1-866-928-1959 to choose your health plan over the phone. If you have any other questions, an Enrollment Counselor is standing by to help.

For more information:

CALL the **Helpline Toll-Free** at **1-866-928-1959**

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