



QExA HAWAII

QUEST Expanded Access
For healthy long term living
PO Box 135038 Honolulu, HI 96801
Helpline Toll-Free: 1-866-928-1959

若需详细中文资料，请使用免费电话1-866-928-1959
寻取协助。

PARA SA KARAGDAGANG TANONG SA
TAGALOG, TAWAGAN PO LAMANG ANG
LIBRENG LINYANG PWEDENG TUMULONG SA
INYO DITO SA 1-866-928-1959

PARA DAGITI KAYAT TAYO A DAMAGEN TI
ILOCANO, AWAGAN LAENG DAYTOY LIBRE A
LINYA NGA MABALIN A MAKATULONG
KADATAYO IDIAY 1-866-928-1959

자세한 한국어 안내를 원하시면 수신자 부담 무료
안내전화 Helpline (1-866-928-1959번) 으로
전화주시기 바랍니다.

[RECIP-FNAME] [RECIP-MI] [RECIP-LNAME]
[CASE—STR-1] [CASE—STR-2]
[CASE-CITY] [CASE-ST]

Aloha [Recip-FName] [Recip-LName],

Mahalo for making a health plan choice and taking an active part in your own health care!
Starting February 1, 2009, you will get Medicaid health care services from your new
QUEST Expanded Access (QExA) health plan:

Name	Medicaid ID	Health Plan
[Recip-FName] [Recip-LName]	[HAWI ID]	[Med-Plan-Name]

[Med-Plan-Name] will mail your membership packet and card soon. This notice will serve
as proof of your membership until you receive your membership card.

All QExA clients can change health plans between February 2, 2009 and April 30, 2009 for
any reason. This gives you the chance to find out more about your new health plan. If you
miss the 90-day change period, you may still be able to change your health plan. For
example, you can change health plans if your doctor joins or changes health plans.

Enclosed is a QExA Tip Sheet to help answer some of your questions as you start to get
services from your QExA health plan. It also has important telephone numbers of where
you can call to get help or more information.

From now until January 31, 2009, you will get health care services like you do now. If you
have any questions call the QExA Helpline. You can get help in all languages for free.

QExA Helpline Toll-Free, 1-866-928-1959

Open 8:00 a.m. to 5:00 p.m., Monday – Friday

TTY line Toll-Free for hearing impaired users, 1-866-928-1958

Free interpreter service available to provide assistance

Visit us on the web at www.qexa.org